

ZERO TOLERANCE

This conversation has been terminated because the employee dealing with your query believed you were acting in a manner that humiliated, frightened or made our employee or other customers feel unsafe or vulnerable.

We are committed to Zero Tolerance of aggression towards our employees. This is to ensure employees are able to provide, and customers are able to receive, high quality services.

Aberdeenshire
COUNCIL



We recognise that there are situations where you may be unhappy with a particular aspect of one of our services, however you must consider the feelings of our employee and remember that they are there to help sort out your problem.

If you wish to contact us again at a future date to discuss your query, you must do so in writing or by phone on **08456 08 01 42**.

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